

Project Report

10 December 2019 - 08 February 2023

Let's Talk Cornwall Concessionary Fares Consultation



Visitors Summary

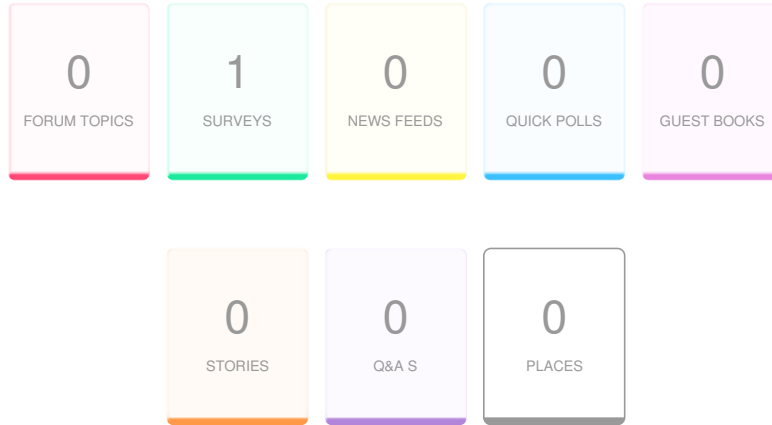


Highlights

TOTAL VISITS	MAX VISITORS PER DAY	
6.5 k	2 k	
NEW REGISTRATIONS		
1		
ENGAGED VISITORS	INFORMED VISITORS	AWARE VISITORS
2.1 k	2.5 k	5.5 k

Aware Participants		Engaged Participants			
5,540		2,090			
Aware Actions Performed	Participants	Engaged Actions Performed			
		Registered	Unverified	Anonymous	
Visited a Project or Tool Page	5,540				
Informed Participants	2,482	Contributed on Forums	0	0	0
Informed Actions Performed	Participants	Participated in Surveys	20	0	2,070
Viewed a video	0	Contributed to Newsfeeds	0	0	0
Viewed a photo	0	Participated in Quick Polls	0	0	0
Downloaded a document	0	Posted on Guestbooks	0	0	0
Visited the Key Dates page	0	Contributed to Stories	0	0	0
Visited an FAQ list Page	0	Asked Questions	0	0	0
Visited Instagram Page	0	Placed Pins on Places	0	0	0
Visited Multiple Project Pages	392	Contributed to Ideas	0	0	0
Contributed to a tool (engaged)	2,090				

ENGAGEMENT TOOLS SUMMARY



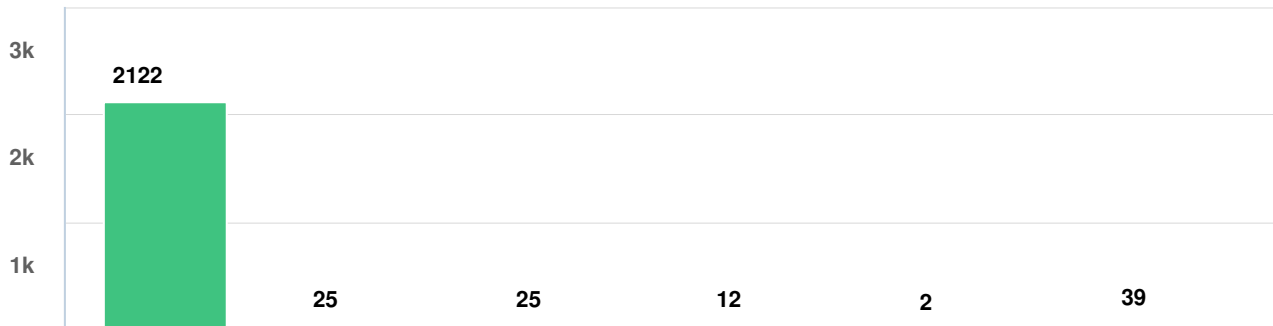
Tool Type	Engagement Tool Name	Tool Status	Visitors	Contributors		
				Registered	Unverified	Anonymous
Survey Tool	Cornwall Council Concessionary Fares Consultation Survey	Archived	2678	20	0	2070

ENGAGEMENT TOOL: SURVEY TOOL

Cornwall Council Concessionary Fares Consultation Survey

Visitors 2678	Contributors 2090	CONTRIBUTIONS 2149
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In which role(s) are you responding to this survey? Please tick all that apply.



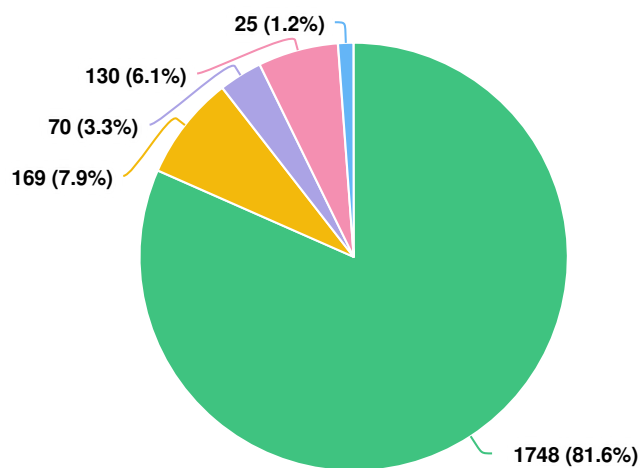
Question options

- I am a resident of Cornwall
- I represent / own a local business
- I represent a voluntary and community sector (VCS) organisation
- I represent another stakeholder, e.g. parish council, police, health etc.
- I am an Operator of Local Bus Services in Cornwall
- Other (please specify)

Optional question (2141 response(s), 8 skipped)

Question type: Checkbox Question

Do you currently hold a free bus pass issued by Cornwall Council



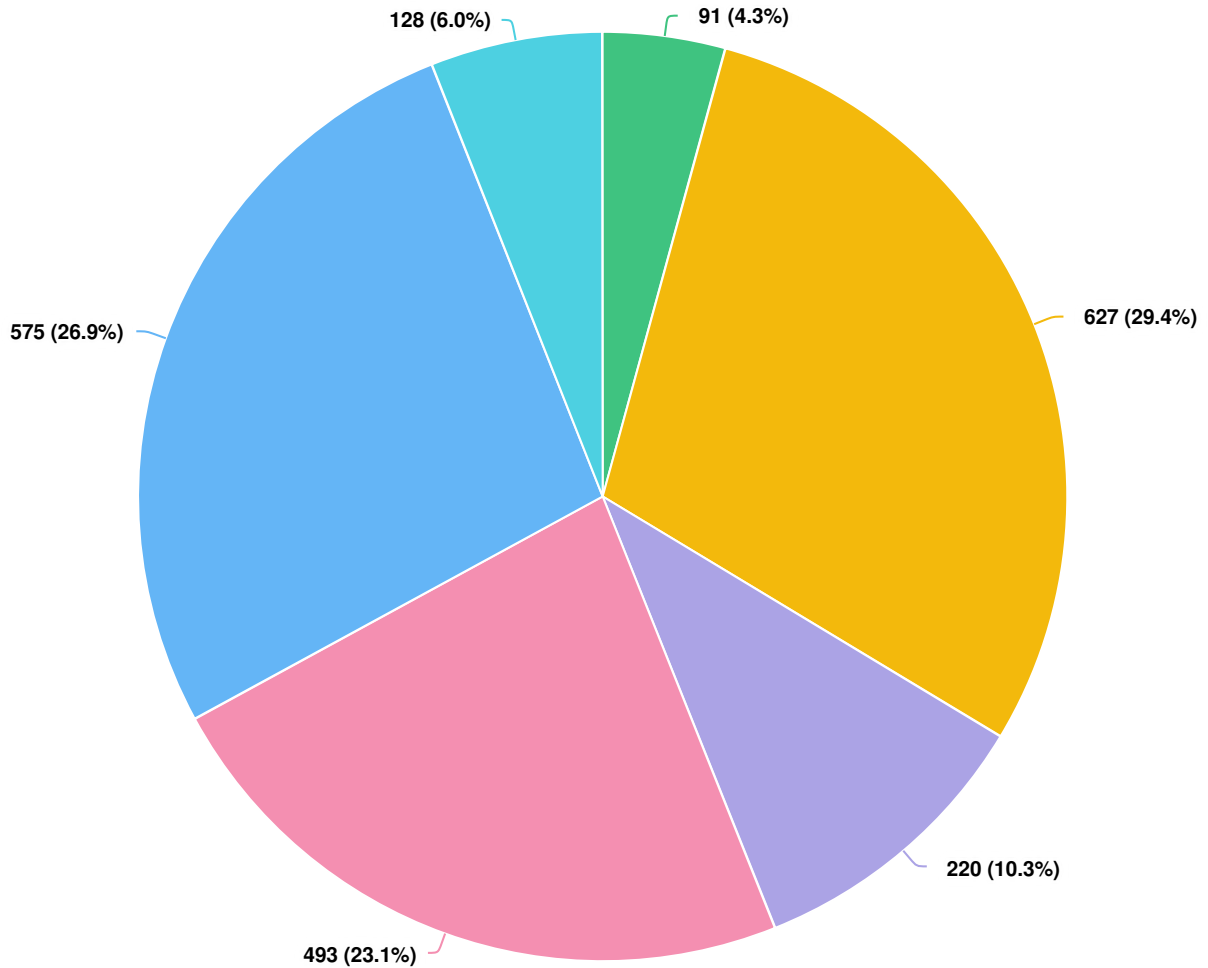
Question options

- Senior Age
- Disability
- No, but I plan to apply in the next 3 months
- No, I do not currently hold a free bus pass issued by Cornwall Council
- Other (please specify)

Optional question (2142 response(s), 7 skipped)

Question type: Radio Button Question

On average, how many times a week (Monday to Friday) do you travel by bus between 0930 and 2300



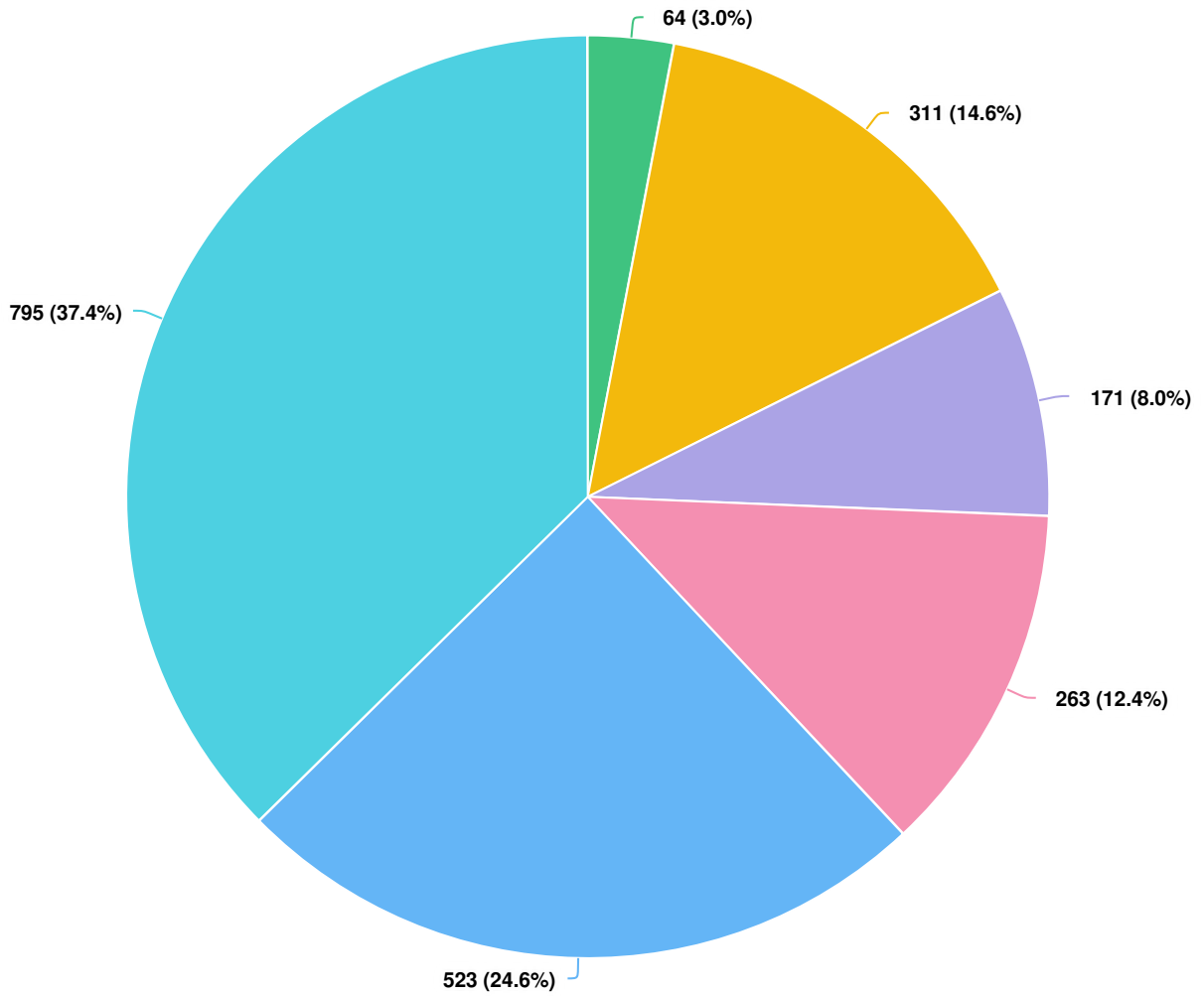
Question options

- Every day
- Several times a week
- Once a week
- Several times a month
- Several times a year
- Never

Optional question (2134 response(s), 15 skipped)

Question type: Radio Button Question

On average, how many times a week (Monday to Friday) do you travel by bus pass before 0930



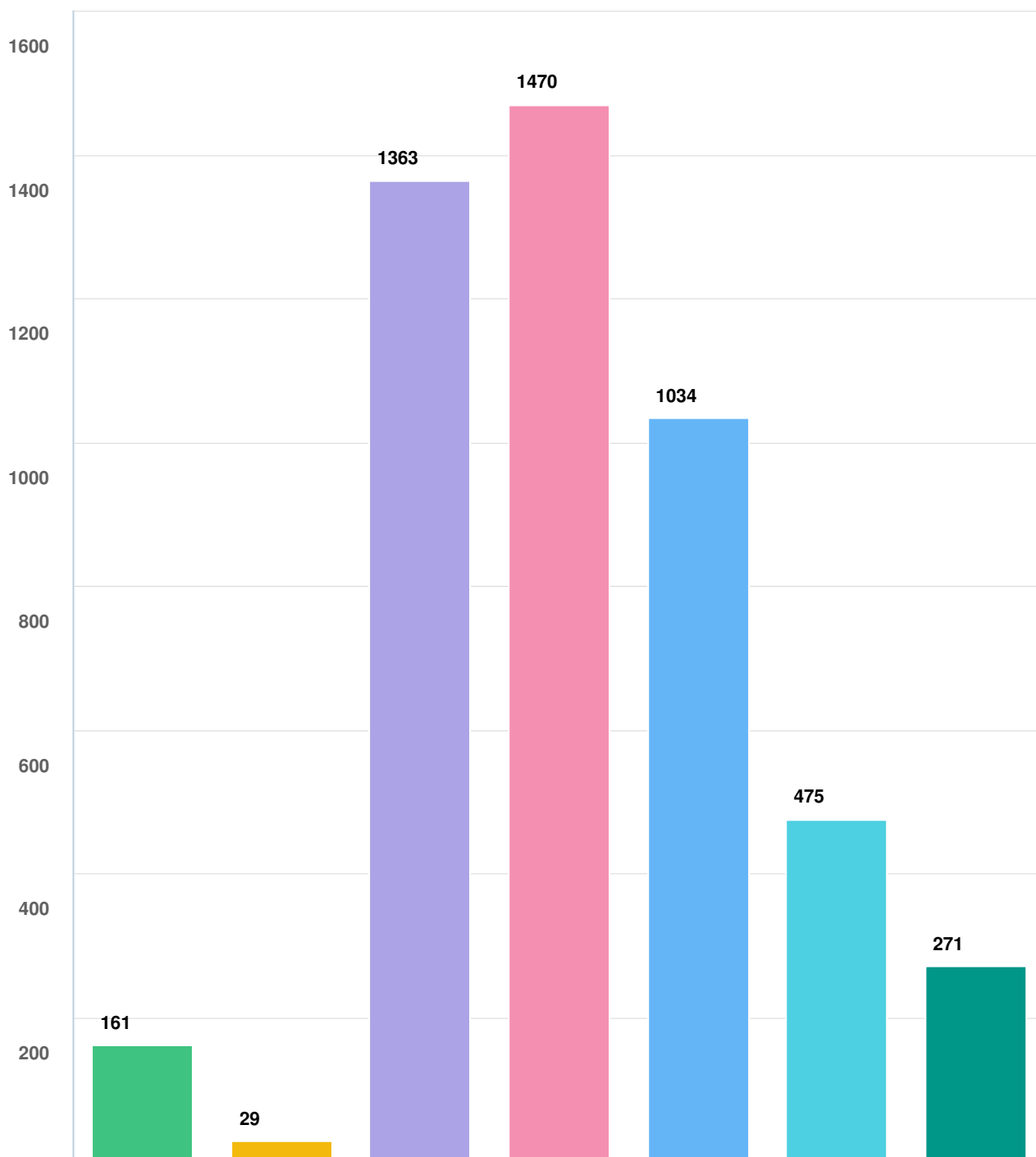
Question options

- Every day
- Several times a week
- Once a week
- Several times a month
- Several times a year
- Never

Optional question (2127 response(s), 22 skipped)

Question type: Radio Button Question

What are the main reasons for using your free bus pass, tick all that apply



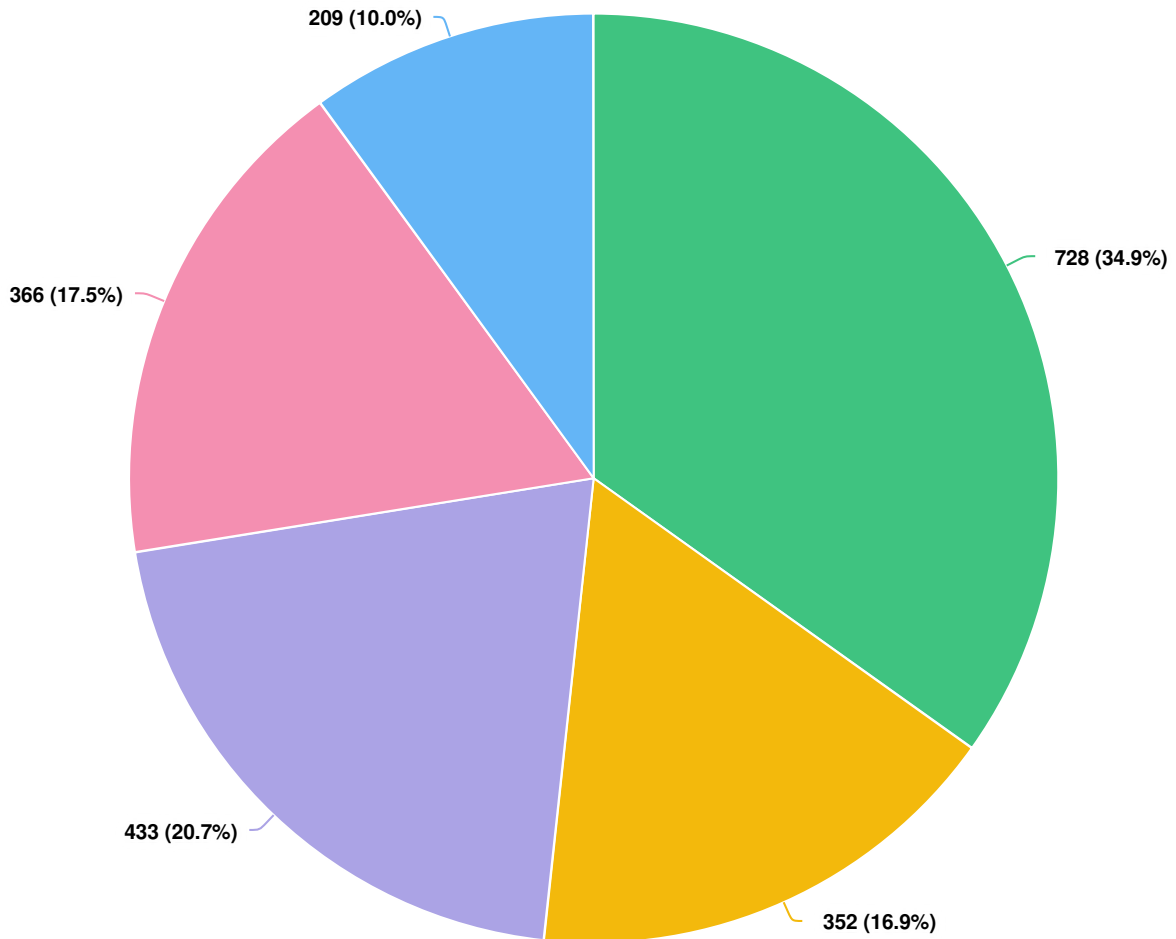
Question options

- Travel to work
- Travel to School/College
- Appointments
- Shopping trips
- Socialising
- Tourism
- Other (please specify)

Optional question (2078 response(s), 71 skipped)

Question type: Checkbox Question

If you could not use your free bus pass before 0930, how would this affect you



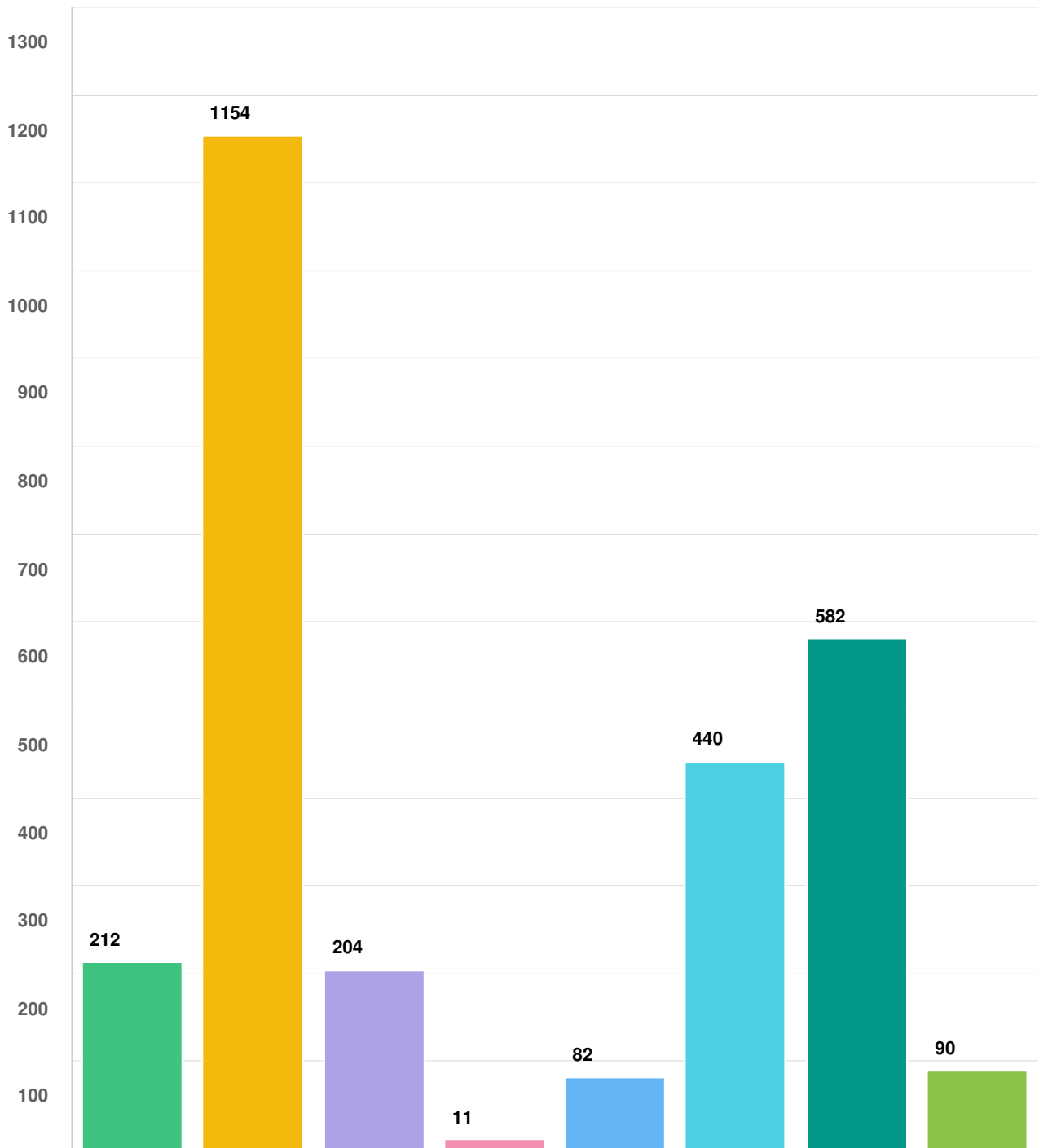
Question options

- I would change my journey time to after 0930
- I would still travel by bus and pay a fare
- I would travel less
- I would no longer use the bus
- Other (please specify)

Optional question (2088 response(s), 61 skipped)

Question type: Radio Button Question

If you could not use your free bus pass before 0930, Do you have access to an alternative mode to travel to your destination (tick all that apply)



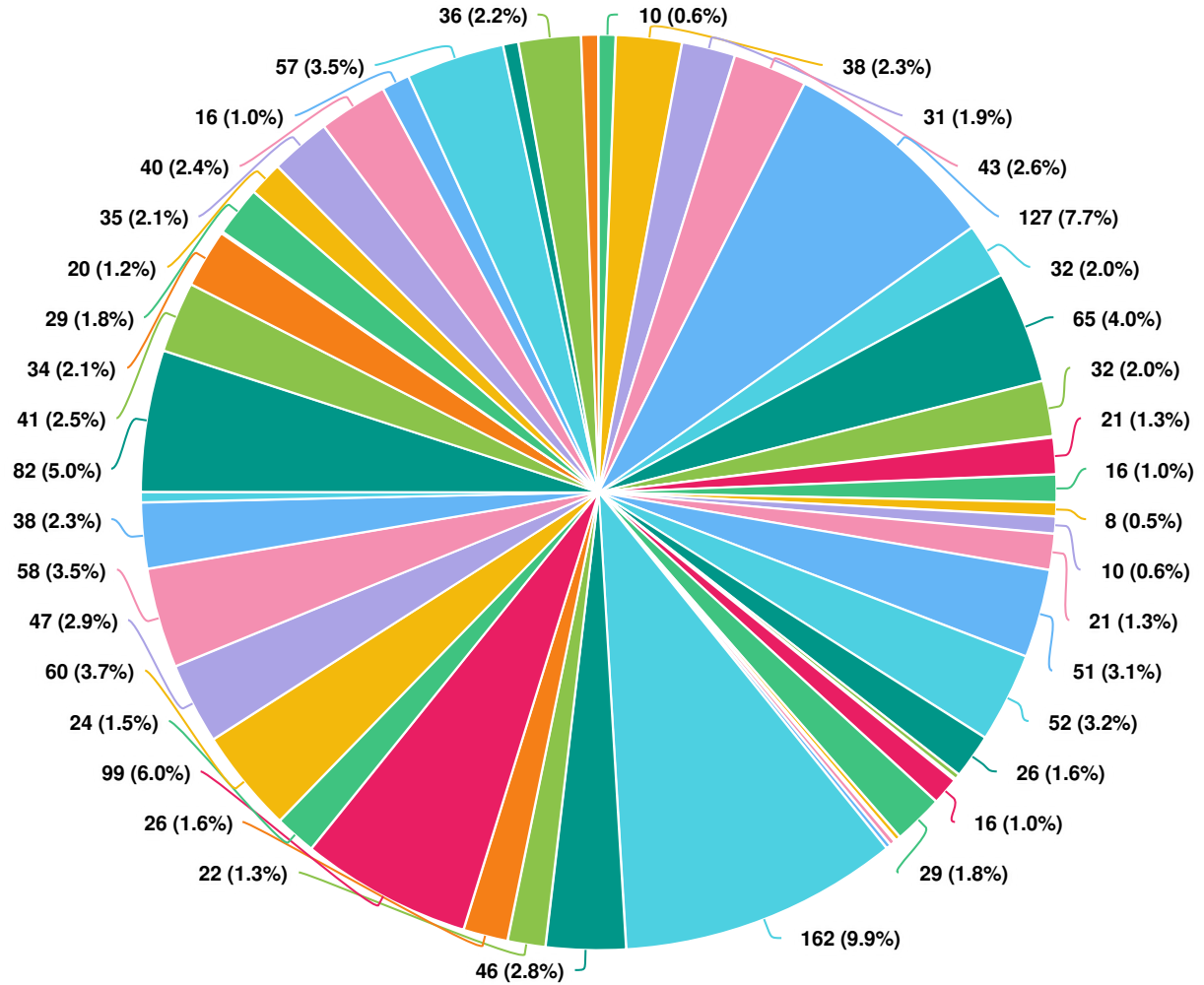
Question options

- Bus/Train
- Private Car/Van
- Taxi
- Motorcycle
- Bicycle
- Walk
- Do not have access to an alternative mode
- Other (please specify)

Optional question (2092 response(s), 57 skipped)

Question type: Checkbox Question

Please select the first digits of your postcode



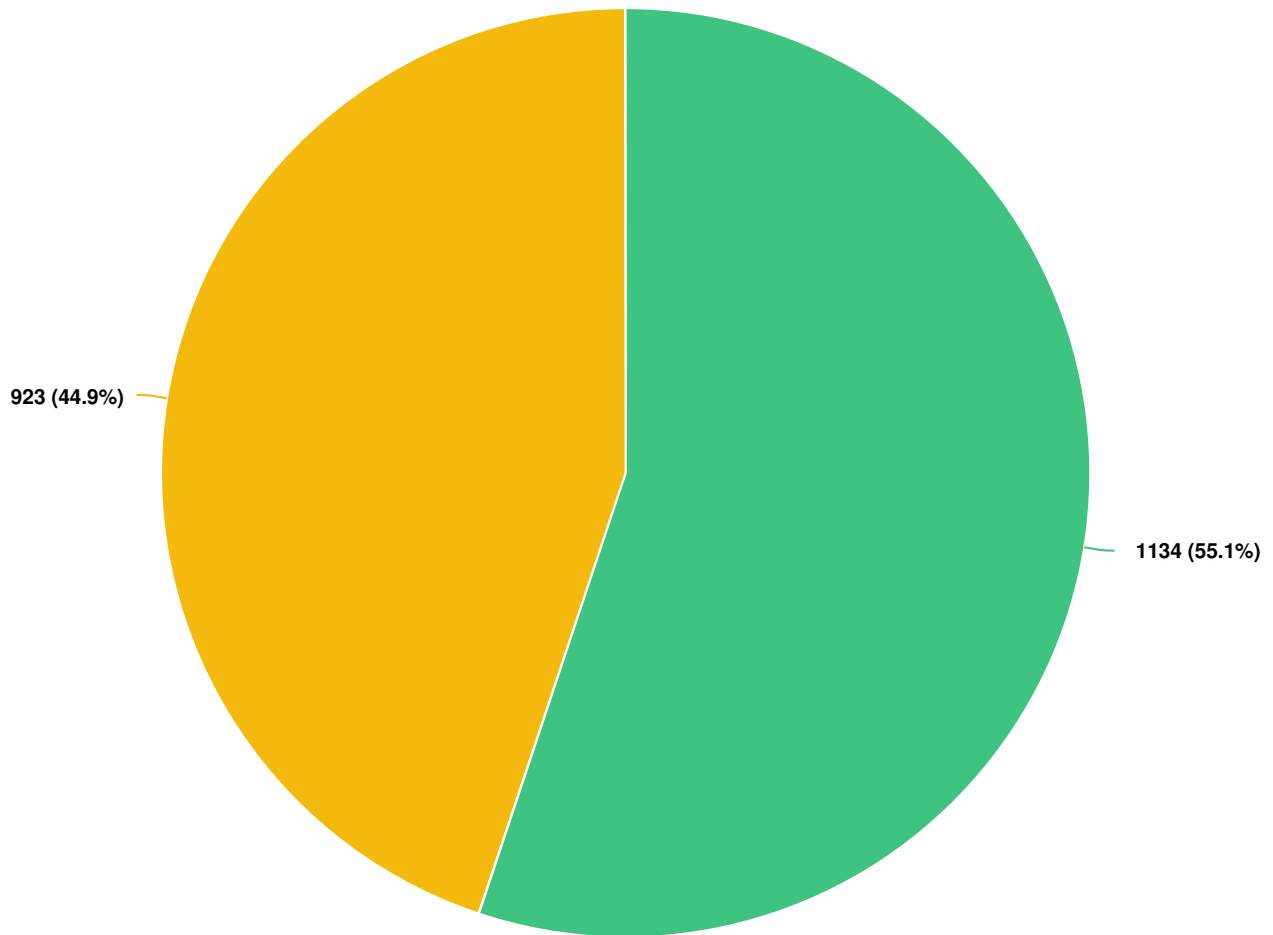
Question options

- EX22 EX23 PL10 PL11 PL12 PL13 PL14 PL15 PL16 PL17
- PL18 PL22 PL23 PL24 PL25 PL26 PL27 PL28 PL29 PL30
- PL31 PL32 PL33 PL34 PL35 TR1 TR2 TR9 TR8 TR11
- TR10 TR13 TR14 TR15 TR16 TR17 TR18 TR19 TR20 TR21
- TR26 TR12 TR27 TR4 TR5 TR3 TR6 TR7 Other (please specify)

Optional question (1641 response(s), 508 skipped)

Question type: Dropdown Question

What is your sex?



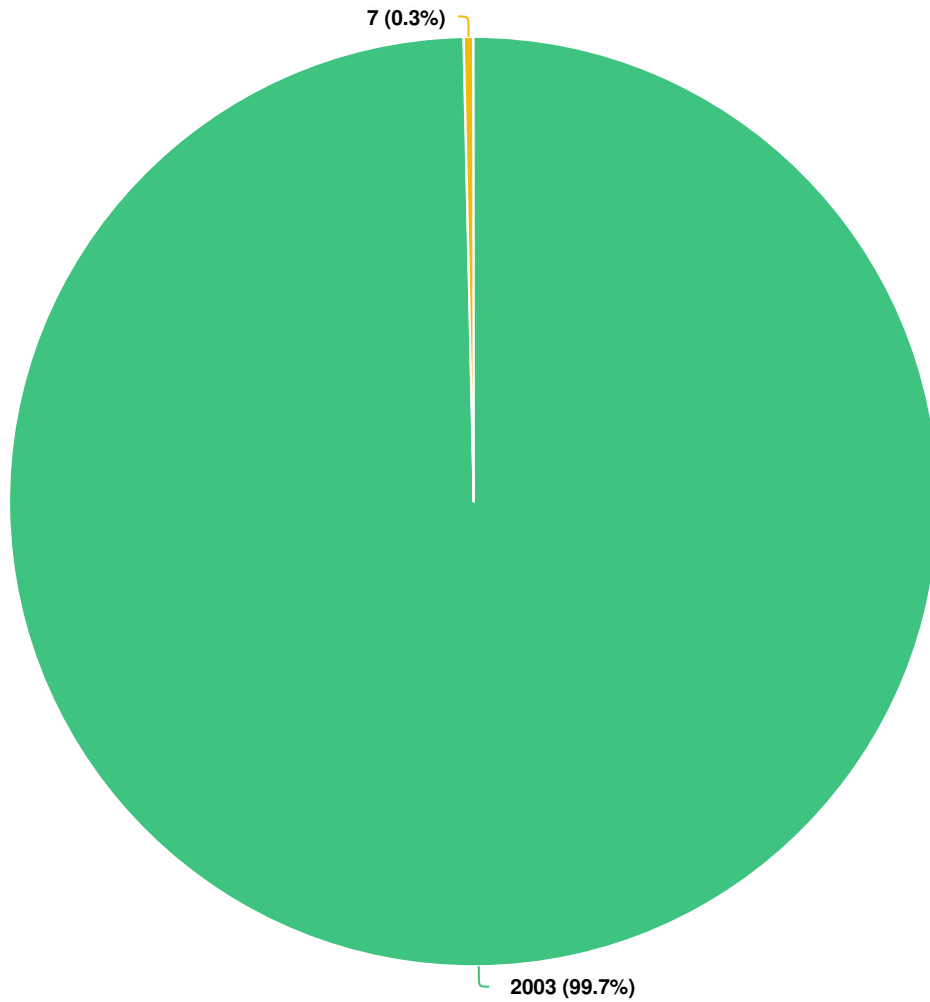
Question options

- Female
- Male

Optional question (2057 response(s), 92 skipped)

Question type: Radio Button Question

Is the gender you identify with the same as your sex registered at birth?



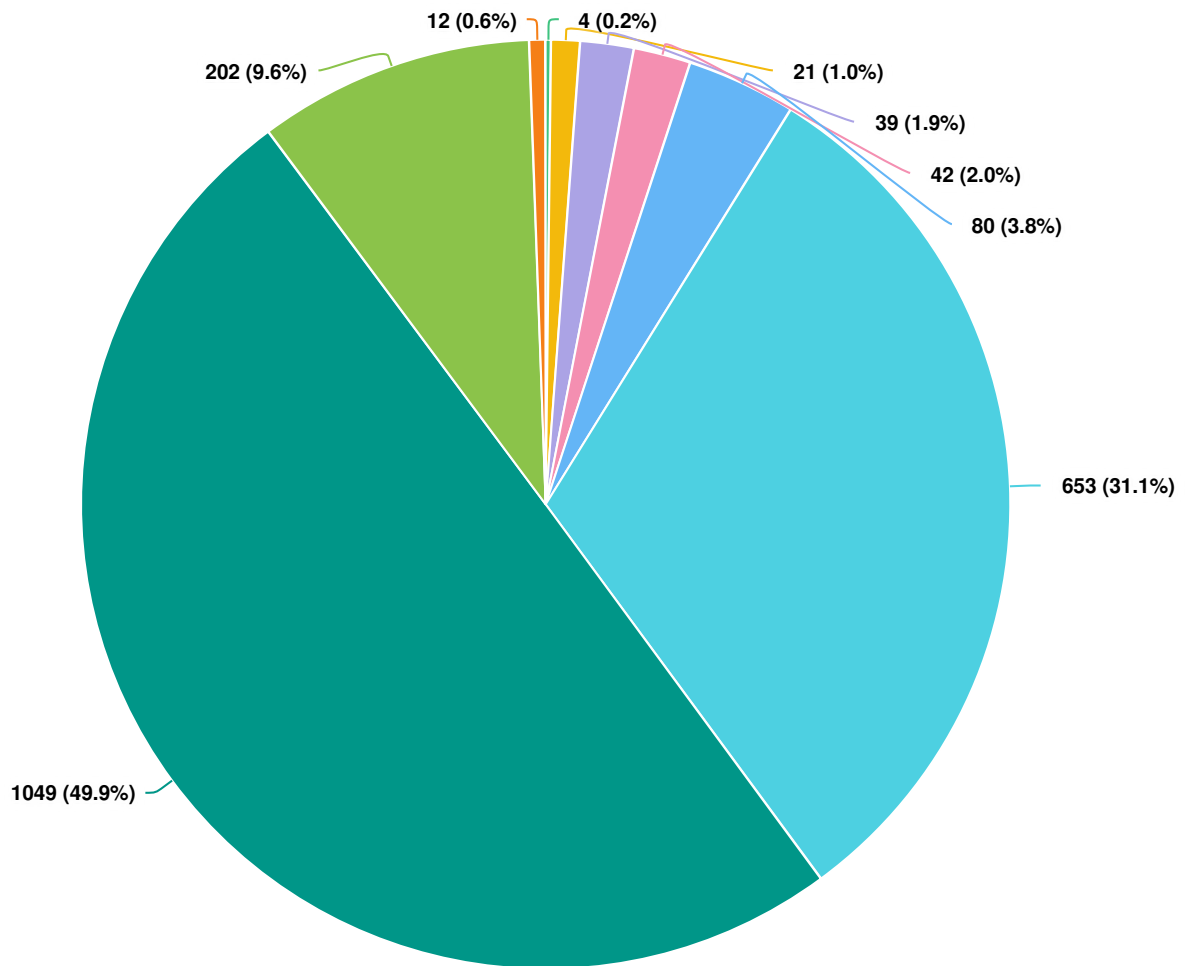
Question options

- Yes
- No

Optional question (2010 response(s), 139 skipped)

Question type: Radio Button Question

Which of the following age bands do you fall into?



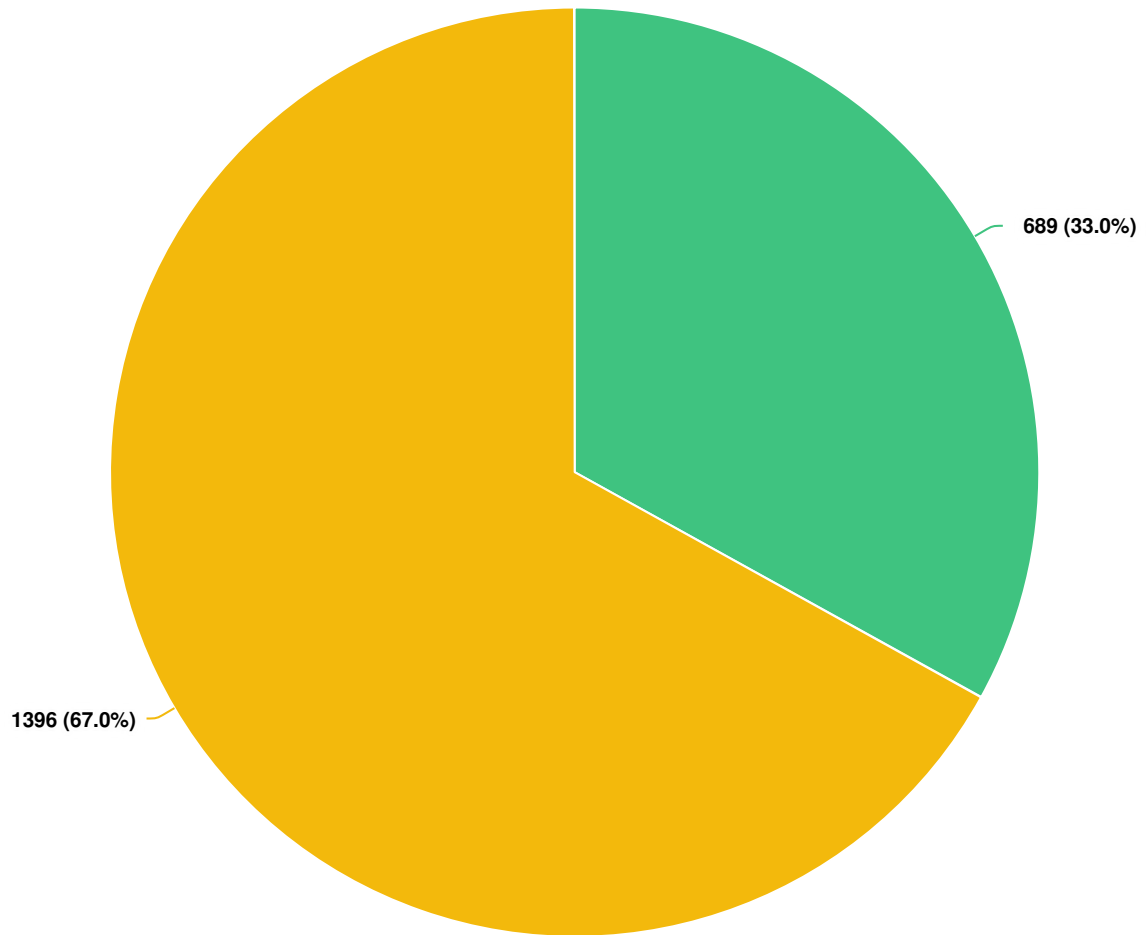
Question options

- Under 19
- 20-29
- 30-39
- 40-49
- 50-59
- 60-69
- 70-79
- 80-89
- 90+

Optional question (2102 response(s), 47 skipped)

Question type: Radio Button Question

Do you consider yourself to have a disability?



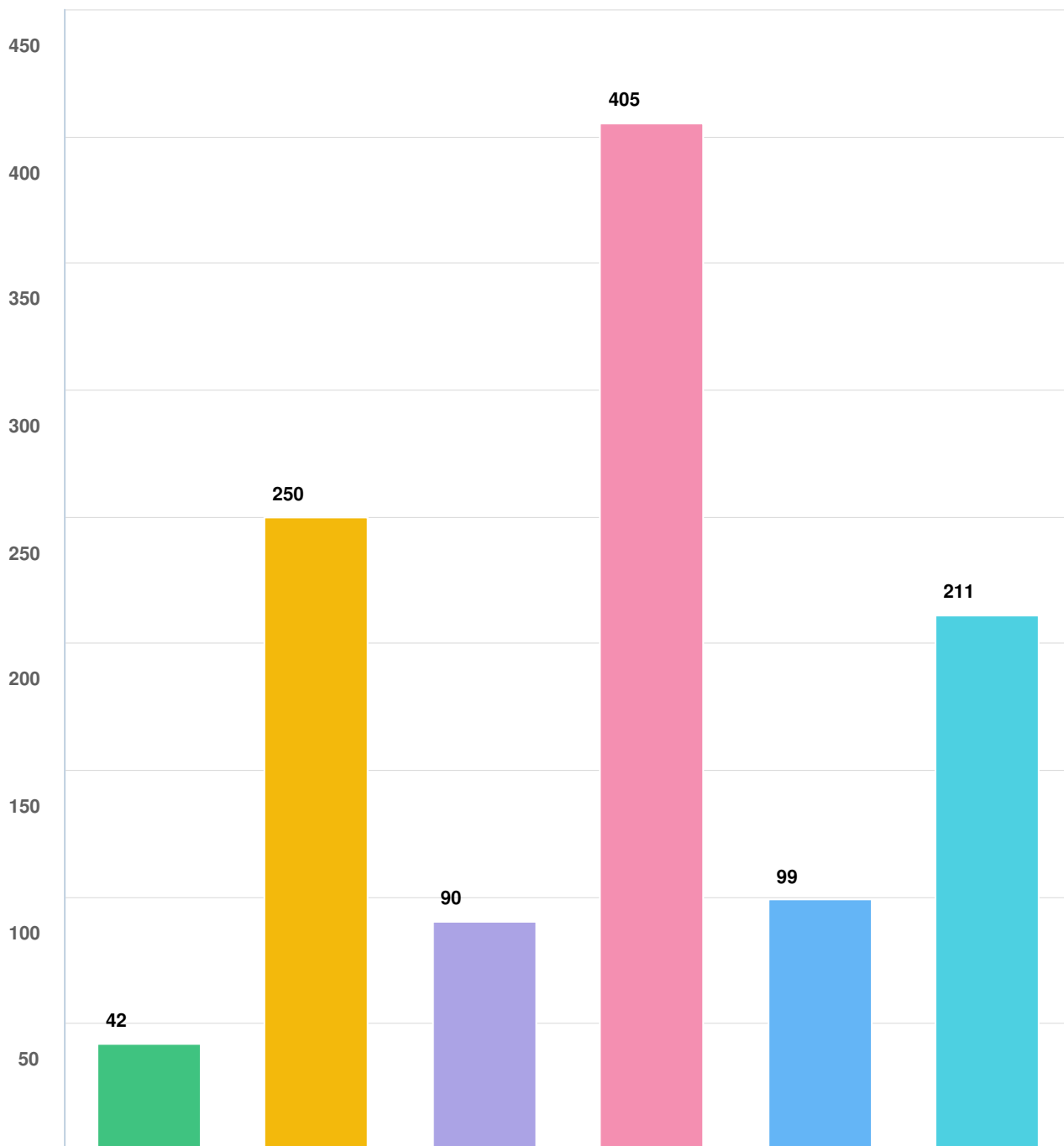
Question options

- Yes
- No

Optional question (2085 response(s), 64 skipped)

Question type: Radio Button Question

If you have answered 'yes', please select the definition/s from the list below that best describes your impairment:



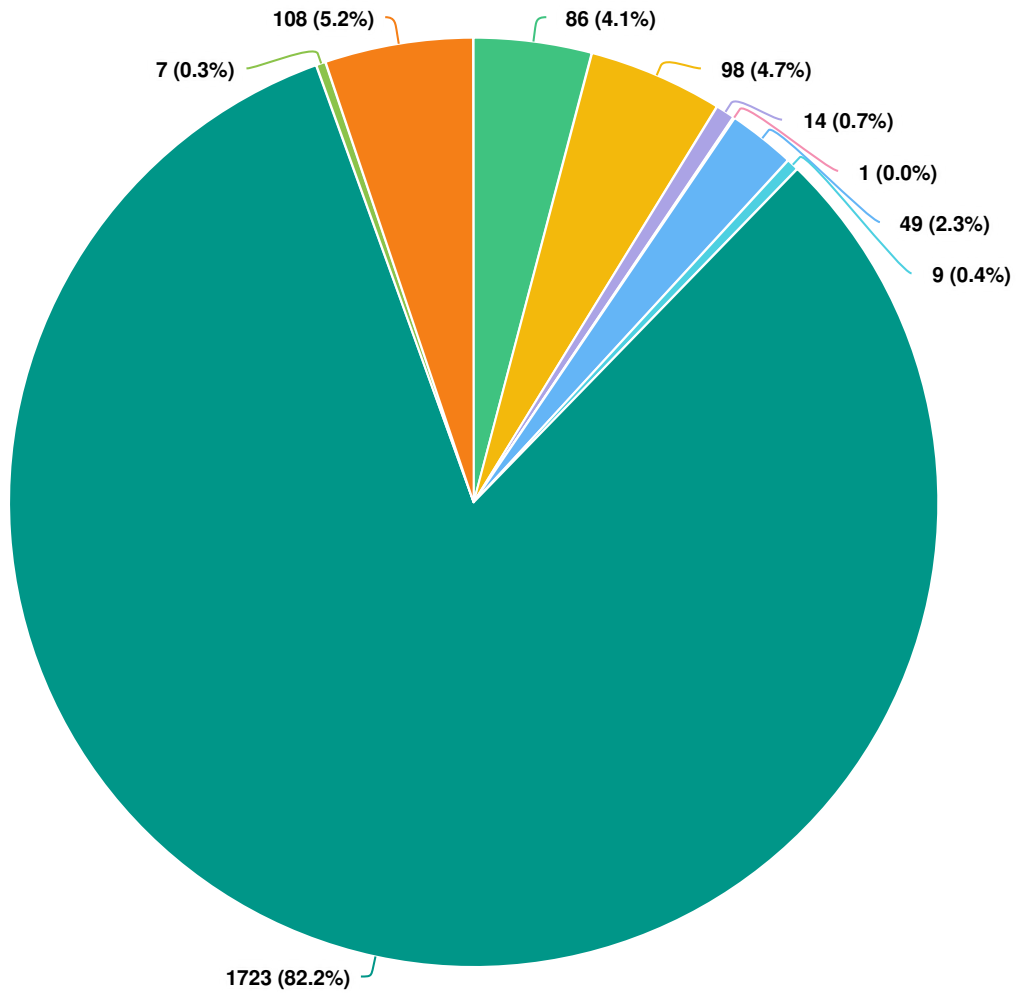
Question options

- Learning disability / difficulty
- Long standing illness or health
- Mental health condition
- Physical or mobility impairment
- Sensory Impairment
- Other condition (cancer, HIV, diabetes, chronic heart disease or epilepsy)

Optional question (712 response(s), 1437 skipped)

Question type: Checkbox Question

Which of these best describes your employment status?



Question options

- Employed full-time (30 hours or more a week)
- Employed part-time (less than 30 hours a week)
- Employed zero-hours
- Seasonal worker
- Self-employed or Company Director
- Unemployed & looking for work
- Retired
- Student
- Not working/Other

Optional question (2095 response(s), 54 skipped)

Question type: Radio Button Question